



DICKEY-john®
A DIVISION OF TSI®

Date _____

Dear Valued Customer,

Please fill out the form below and print a copy to be sent in with the product needing service. (***Note the Required fields**)***Customer Name** _____***Email Address** _____***Phone Number** _____

Fax Number _____

Service Request # _____

PO # _____

Other Reference # _____

Customer/OEM _____

Billing Address**Shipping Address** (if different than Billing Address)**Address** _____**Address** _____**City** _____**City** _____**State/Province** _____**Zip/Postal Code** _____**State/Province** _____**Zip/Postal Code** _____**Country** _____**Country** _____

Part # _____

RMA # (if applicable) _____

Part Description _____

Serial # _____

Date Code # _____

Email for billing _____Type of work requested (check all that apply) Repair Warranty Claim Assessment Failure Analysis Report***Description of problem or symptom:**

Task performed when problem occurred:

By checking the box, you certify that you are authorized by your organization to submit such request and hereby accept and agree that TSI's Terms and Conditions shall apply to any service performed under this request.

If you have any questions please contact us at
Technical Support and Service - djservice@dickey-john.com
Monday thru Friday 7:00 am - 5:00 pm central time
800-637-3302

Ship product and Service Request Form To:

DICKEY-john® (41-0843524)
A Division of TSI®
Attention: Service
5200 Dickey John Road
Auburn - IL 62615
Contact: exports@tsi.com for clearance instructions.

Address must be shown as stated above on all documents and labels. If the address is incomplete or incorrect, the package may be returned to the sender.