



Date

Dear Valued Customer,

Please fill out the form below and print a copy to be sent in with the product needing service. (*Required fields)

***Customer Name**

***Billing Email**

***Phone Number**

Fax Number

***Contact Person**
(First/last name)

PO #

Service Request #

Customer/OEM

Other Reference #

Billing Address

Shipping Address (if different than Billing Address)

Address

Address

City

City

State/Province

Zip/Postal Code

State/Province

Zip/Postal Code

Country

Country

Part #

RMA #(if applicable)

Part Description

Serial #

Date Code #

Type of work requested (check all that apply)

Repair

Warranty Claim Assessment

Failure Analysis Report

***Description of problem or symptom:**

Task performed when problem occurred:

Technical Support and Product Service inquiries:

Ship product and Service Request Form to:

Phone: 800-637-3302 or +1 217-438-3302

Email: djservice@dickey-john.com

Monday thru Friday 7:00am-5:00pm central time

DICKEY-john National Service Center

5200 Dickey John Rd.

Auburn, IL 62615

USA