



DICKY-john®

A DIVISION OF TSI®

(EIN 41-0843524)

Date: _____

Dear valued customer,

Please fill out the form below and print a copy to send in with the product needing service. (*Required Fields)

*Company Name: _____ *Billing Email: _____

*Contact Person: _____ PO#: _____

*Phone Number: _____ RMA# (if applicable): _____

Customer ID: _____

Billing Address:

Street Address: _____

City: _____

State: _____ Zip Code: _____

Shipping Address (if different than billing):

Street Address: _____

City: _____

State: _____ Zip Code: _____

Part Number: _____

Part Description: _____

Serial #: _____ Date Code: _____

*Type of Work Requested: Repair ☐ Warranty Claim Assessment ☐ Failure Analysis Report ☐

Fast Track: YES ☐ or NO ☐ (choose one)

***For a nominal \$75 fee we will move your instrument to the front of the line for faster service.*

*Description of the Problem:

☐ * By checking the box, you certify that you are authorized by your organization to submit such request and hereby accept and agree that TSI's Terms and Conditions shall apply to any service performed under this request.

Technical Support and Product Service Inquiries:
Phone: 800-637-3302 or 217-438-3302 DICKY-john
Email: djservice@dickey-john.com
Monday thru Friday 7:00am – 5:00pm CST

Ship Product and Repair Form to:
DICKY-john National Service Center
5200 Dickey-John Rd
Auburn, IL 62615, USA